



Environmental Policy

Donnachie and Townley is a small animal veterinary company which specialises in first opinion care. At Donnachie and Townley, we are committed to excellence and always striving to meet customer expectations in all aspects of clinical care as well as environmental well-being and sustainability. We acknowledge that our business has an impact on the environment and as such we are committed to improve our environmental performance in relation to our services and operations.

Our business is strengthened by protecting the safety, health and environment of our employees, our customers, and the people of the communities in which we do business.

We have identified the following key areas in which our business has impact on the environment

- Consumption of electricity, gas and water
- use of volatile halogenated anaesthetic gases
- waste production and disposal
- use of consumables
- transport of personnel
- procurement and supplies
- use of paper

The company, supported by management, aim to reduce these impacts and improve environmental performance. We will comply with regulations relevant to our organisation as well as environmental regulations according to the EU and environment agency. We will continue to improve our environmental management system through annual reviews and updates, taking into account any changes within legislation, our organisation, and other factors.

We will aim to:

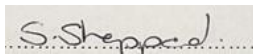
- Continue to reduce our waste and carbon emissions, both in house and through sustainable procurement sources.
- Set a minimum annual reduction of 3% for measured resources to include electricity, gas, water and paper.
- Set an annual reduction of 5% for the use of volatile halogenated anaesthetic gases
- Prevent environmental harm by maintaining projects such as soft plastics, pet food pouch trial, and One Health projects.
- make our progress available for independent assessment

We will convey this policy to all our employees and make certain that they are provided with proper training to increase awareness of environmental matters.

Diane Royle has a designated responsibility for the day-to-day implementation of this policy.

She can be contacted through diane.royle@donnachieandtownley.co.uk

Donnachie and Townley will make this policy available when requested to interested parties including members of the public, including making a copy available on the website.

A rectangular box containing a handwritten signature in black ink that reads "S. Sheppard".

Signed: S.Sheppard

Date: 1/06/2024

Position: Clinical Director